



Q: How do I register for Chandler Recreation classes and programs?

A: You can register for recreation classes at www.chandleraz.gov/breaktime, in person by completing the registration form at any of the six Chandler Recreation facilities or by mailing the form to Mail Stop 501, P.O. Box 4008, Chandler, AZ 85244. Please note that registration for Chandler Aquatics swim classes should be sent to Mail Stop 906 at the same address above.

Q: Can I register for classes by phone?

A: Registration is not accepted over the phone. You can set up an online account in advance at www.chandleraz.gov/breaktime, drop off your form at any Chandler Recreation facility or mail it as indicated in the answer above.

Q: Can non-residents register for Chandler Recreation classes and programs?

A: Yes, non-residents are welcome to register and participate in all Chandler Recreation classes and programs. The non-resident fees are 35% higher than resident rate and rounded up to the next dollar. Non-residents are able to register six days following the start of the resident registration period each season.

Q: Why does Chandler have a higher non-resident fee?

A: The Community Services Department is committed to offering residents and non-residents a wide range of services and activities at the lowest overall cost. Due to increased fiscal demands for new and expanded services, the non-resident fee policy is necessary to maintain existing quality levels of service for Chandler residents. The non-resident fee policy was implemented by the Parks and Recreation Board in August of 2009. In June of 2010, the City Council approved a non-resident fee of 35% above the resident rate to apportion to non-residents an equalized fee so that they contribute to the funding of aquatics, parks and recreations programs, facilities, and services on an equitable basis with residents who pay City taxes.

Q: How are residents verified so they don't pay the non-resident fee?

A: A person is considered a resident by maintaining a residence or owning a business within the city limits of Chandler. A customer's resident status will be verified during registration by staff based on one of the following methods:

- Picture ID with a Chandler address
- Current (within last month) water or utility bill
- Voter registration card
- Hunting/fishing license
- Current vehicle registration
- Business license and check imprinted with a Chandler address

When customers register in person or use the drop-off method, a customer service representative will request a copy of one of these documents to confirm residency. For mail-in registration, customers will be reminded with future follow-up correspondence from staff to submit the proper form of ID. All copies of customer information received by staff will be shredded immediately following residency verification in the recreation registration software database. This is done just one time to verify upon initial registration.